

Levanté 1 Video Retreat • May 13-15, 2022

Levanté retreat videos may be viewed online from home or at the retreat center.

PLEASE NOTE: This purchase does not include room or commuter accommodations. If you are planning to stay at the retreat center or attend as a commuter, please reach out to Mary & Joseph Retreat Center to book your accommodations.

Frequently Asked Questions

1. What's included in the Levanté 1 \$250 retreat cost?

The Levanté 1 cost includes access to the six “Day” videos, and accompanying, downloadable Study Guide PDFs. Additionally, there are introduction and conclusion videos by Michael. The videos may be viewed from any location with adequate internet access. All participants will receive a keepsake Pilgrim’s Credential and “Day” stickers to commemorate completion of each of Michael’s presentations. Participants in the United States will also receive a handsome 80-page blank journal in which to record their thoughts, impressions and intentions.

NOTE: The \$250 cost does not cover food, lodging or commuter fees, if you plan on participating in the retreat at the Mary & Joseph Retreat Center. (Please reach out to the retreat center to book lodging or commuter accommodations)

2. Does this purchase include lodging and meals at the retreat center.

No, you will need to book accommodations with Mary & Joseph Retreat Center separately if you are planning to stay at the retreat center or attend the retreat as a commuter.

3. Where and how will I be able to see the videos?

Mary & Joseph Retreat Center offers you two options for viewing the Levanté 1 videos:

1) You may view the videos online from a remote location, such as at home on your computer, tablet or smartphone. As long as you have an adequate internet connection you will be able view the videos.

2) Mary & Joseph Retreat Center will be showing the retreat videos on a big screen to be viewed in a group setting at the retreat center. You will also be able to access the videos on your computer, tablet or smartphone while on the grounds of the retreat center. Check with the Mary & Joseph office to see what Wi-Fi limitations they may have.

NOTE: If you are planning to stay at Mary & Joseph Retreat Center, or attend the retreat as a commuter, you will need to book your accommodations separately with Mary & Joseph.

4. When will I be able to view the videos online?

In most cases, all six Levanté 1 videos, as well as the introduction and conclusion videos, and the Study Guide PDFs will be accessible to you one day before the retreat is set to begin, until one day after the retreat ends.

5. Will I get an email with instructions how to access the videos?

Yes, one day before the retreat is set to begin, you will receive an email from Hermit Fish with a link to the videos webpage and an access code that will allow you to view the videos and download the Study Guide PDFs.

NOTE: If you will be attending Levanté 1 at the retreat center, you will also be able to view the videos with the group in their retreat hall. Please check to see what Mary & Joseph’s viewing schedules will be.

6. Will there be Zoom presentations or in-person presentations at Mary & Joseph?

Please check with Mary & Joseph Retreat Center to learn what additional programming they have planned for the event.

7. What's in the Levanté 1 retreat kit?

- A keepsake Pilgrim’s Credential – (mailed worldwide)

- Five credential “Day” Stickers – (mailed worldwide)
- A custom Personal Journal – (mailed within the United States only)

8. Will everyone receive a retreat kit?

Yes, everyone attending the retreat in-person or viewing online will receive a Retreat Kit.

9. When will I receive my retreat kit in the mail?

Hermit Fish plans to ship the retreat kit materials approximately 15 days before the start of the retreat and expect that they will be delivered to addresses within the United States in a few days. We will continue to ship to registrants right up to the day of the retreat or whenever registration is closed by the retreat center. Late registrants and those outside the United States might not receive their retreat kit before the retreat starts.

10. Will the Personal Journal be mailed to addresses worldwide?

No, because of international shipping complexities, the Personal Journal can only be mailed to addresses inside the United States.

11. Who do I contact if I have a problem or a question?

If you have questions or a problem with the videos, study guide PDFs, or the retreat kit, please reach out to Laura@HermitFish.com

For all other questions about the retreat please contact Mary & Joseph Retreat Center for assistance.

12. What is the cancelation policy?

Levanté 1 cancelation requests must be made 15 days before the beginning of the retreat. Refunds will be made using the same payment method you used in your original purchase from Hermit Fish. Cancelation requests should be submitted to Laura@HermitFish.com

NOTE: For cancelation of retreat center accommodations please contact Mary & Joseph Retreat Center directly to learn about their cancelation policy.

13. May I share my video access code with my friends?

No, your video access code is for your personal use only. To avoid double billing, please keep your access code in a safe place and don't share it with anyone.

14. Will I be permitted to keep the Study Guide PDFs?

Yes, you will be able to download, keep and print the Study Guide PDFs for your personal use.

15. Do I have to sign up for the Levanté 1 retreat through a retreat center or parish?

Yes, The Levanté 1 video retreats are only available through participating retreat centers or parishes.